



Job Description

Job Title:	IRIS Advocate Educator	Reporting to:	Service Manager
Salary Band:	3	Service:	Enfield SASS
Location:	Enfield	Hours:	37.5

This job description may change to reflect changing requirements of the role.

The Role

The role of an IRIS Advocate Educator is to provide training to general medical practices, on-going support for health professionals and a proactive, culturally-sensitive and supportive service for women and girls who are experiencing domestic abuse.

Accountabilities

- Complete risk and needs assessment and safety planning with survivors of domestic violence
- Hold a caseload of service users identified as requiring short-term intervention, providing advice, advocacy and onward referral where appropriate
- Deliver training to general practice teams and on-going support for health professionals
- Support and provide ongoing training for health professionals in general practice and pharmacies on understanding and responding to domestic violence and abuse
- Provide a high-quality case work support and information service to those who disclose their experience of DVA
- Promote awareness of the experiences and needs of individuals living with or experiencing DVA, particularly in relation to their health
- Encourage health professionals to ask patients about their experience of abuse and respond, record, safety check and refer
- Build and maintain effective relationships with general practice teams and other agencies in the borough
- Support service users to access services to support them and their children
- Advocate on behalf of service users with external agencies where appropriate.

Values, Behaviours & Competencies

- **Committed** to the purpose of Solace Women's Aid, ensuring that the service user is at the heart of service delivery and development
- **Feminist** in understanding 'Violence against Women and Girls'
- Committed to fostering **innovation** and **continuous improvement** in working practice
- **Flexible** and open to new challenges, ideas and experiences, and able to be self-reflective
- Committed to understanding **diversity** and ensuring **anti-discriminatory** practice is applied in all forms of our work
- **Non-judgemental** with a commitment to self-care within the team
- **Collaborative**, building relationships with internal and external partners.



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Knowledge, Experience and Skills

- In-depth knowledge of domestic abuse and its impact on service users and their children
- A sound working knowledge of policy relating to social care and child contact proceedings
- A sound working knowledge of the practical, emotional, social and economic issues facing women and children affected by domestic/sexual abuse and substance misuse/mental ill health
- Essential experience of working with women who have experienced domestic and/or sexual abuse
- Experience of risk assessment, safety planning and case management
- Experience of delivering training to professionals
- Experience of multi-agency partnership work
- Ability to provide effective casework with a trauma-informed approach
- Ability to communicate effectively (both written and verbal) including producing high quality reports and briefings
- Ability to work within a team and manage self.