

## **An Invitation to tender for the Provision of a specialist Black Lives Matters Survey and Feedback Mechanism**

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### **INTRODUCTION**

Solace is the leading London Violence Against Women and Girls organisation. We support around 27,000 women, children and men each year across our wide range of specialist support services.

We provide an integrated and holistic service addressing the needs of victim/survivors from the point of crisis through recovery and onto independent lives. Our key underlying principle is empowerment – working alongside survivors to help them build safe and independent futures.

### **Vision**

Solace's vision is of a world where women and children live their lives free from domestic and sexual abuse.

### **Aims**

Solace exists to bring to an end the harm done through domestic and sexual abuse to all survivors and in particular women and children. Our work is holistic and empowering, working alongside survivors to achieve independent lives free from abuse.

### **Values**

Solace's core values reflect our history and were developed in consultation with staff, service users and trustees.

We are:

- Women and children focused and empowering
- Diverse and anti-discriminatory in all our practice
- Committed to service users having a central voice within the organisation
- Feminist in our understanding of domestic and sexual abuse

- Committed to continuous improvement

As we move forward with developing our new Strategic Plan 2021-2026, we are committed as an organisation to ensuring that we embed anti-racism across our core. We have developed a wider Equality and Diversity Plan within which this tender sits.

## **SERVICES REQUIRED**

1. Development of a Black Lives Matters specific survey for all staff and volunteers within Solace
2. A feedback mechanism for those staff and volunteers who would prefer an alternative methodology
3. A feedback and evaluation report, identifying tangible recommendations
4. Development of SMART outcomes for inclusion in our Equality and Diversity approach, together with outcomes for our Organisational Strategic approach.

## **STAFF & VOLUNTEERS**

To assist with pricing and timelines, Solace has approximately 250 staff members and 100 volunteers.

## **TENDER REQUIREMENTS**

Please provide the following information in your response

- A statement of how you will provide the services outlined above.
- Evidence demonstrating your ability and previous experience
- Total cost summary for the work
- At least 2 references demonstrating your successful outcomes
- Any relevant accreditations you hold.

## **INDICATIVE TIMELINE**

Tender close date: 22<sup>nd</sup> September

Award date: 29<sup>th</sup> September

Final Report and Outcomes: 30<sup>th</sup> November

## **CONTRACTUAL ISSUES**

### **Confidentiality**

All information contained in this invitation to tender is confidential and must not be disclosed to any party except for the purpose of providing a professional response. Information disclosed by you to Solace will also be treated in confidence.

### **The Contract**

If Solace accepts your proposal and a contract for the acquisition of products and/or services is subsequently negotiated, your tender and any other written information provided by you will form part of that contract.

## **SUBMISSION**

Please email a copy of your submission to Beatrice Rae: [b.rae@solacewomensaid.org](mailto:b.rae@solacewomensaid.org) by 12pm on the 22<sup>nd</sup> September 2020.