Volunteer Role Description

Solace supports women and children in London to build safe lives and strong futures, free from domestic and sexual violence and abuse.

<table>
<thead>
<tr>
<th>Role Title</th>
<th>Resettlement Volunteer</th>
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<tbody>
<tr>
<td>Service</td>
<td>Multiple Disadvantage</td>
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<tr>
<td>Work Place Supervisor</td>
<td>Maxine Brown</td>
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<tr>
<td>Location</td>
<td>Frances House (Camden)</td>
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<td>Commitment</td>
<td>1 day a week min</td>
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<tr>
<td>Duration</td>
<td>Up to November 2024</td>
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Role Description

We are looking for an organised and efficient volunteer to support our Multiple Needs Refuge resettle women into the community when they move on.

Role duties will include:

- You will assist the Resettlement Worker in the planning and preparation of their move, support to apply for grants and community funds.
- Working in a trauma-informed way.
- You will assist in resettlement in the community and accompanying women to appointments.
- You will play a key role in the move on resettlement of women moving out of the refuge.
- You will be required to work alongside the Resettlement Worker and keyworkers to implement actions already agreed in support and safety plans.

Benefits to the Volunteer

- Increased awareness of issues relating to domestic abuse, multiple disadvantage, and trauma-informed practice.
- Experience of implementing support plans
- Support from existing staff members.
- Opportunity to expand on knowledge and skills by attending Solace’s training courses (see Training Opportunities).
- Experience of working in a busy and diverse service
- Hands on experience in a dynamic charity working in the Violence Against Women and Girls (VAWG) Sector.
- Work as part of a feminist organisation.

Skills and Qualifications Required

No formal qualifications required.

- Good interpersonal skills and un understanding of the impact of trauma on individuals.
- Good organisational and advocacy skills
- Good IT skills with an ability to use Word.
### Training Opportunities
Volunteers will be able to access Solace’s induction and internal volunteer training programme. Full support will be given to help volunteers understand and carry out any aspect of the role as appropriate.

### Expenses
As per our Volunteer Policy, we will reimburse reasonable travel and lunch expenses. Travel expenses will be reimbursed at a maximum of £20 a day. Agreed lunch expenses up to a maximum of £5 will be reimbursed for those volunteering for over 6 hours in a single day.

### Lived Experience
Solace recognises the expertise and perspective that women with lived experience bring to their volunteering roles. We also recognise the potential for re-traumatisation that may occur whilst volunteering. We will therefore consider each volunteer opportunity on a case-by-case basis, with a focus on the suitability of that individual for that specific role. Suitability for the role will be determined by the Service Manager at the point of interview and will not be solely based on the length of time elapsed since receiving a support service. Women cannot volunteer for a service in the same borough as where they received Solace services.

### For more information contact
Marylyn Molisso: Volunteer Coordinator
Email: volunteering@solacewomensaid.org
Call: 07485 319798

At Solace we are committed to creating a diverse and inclusive environment for our volunteers. The Service Users we support come from all backgrounds and we want to reflect that in our volunteering team. We are happy to consider any adjustments you might need to support you in your role. If you would like to discuss this further with the volunteer team, please contact us at volunteering@solacewomensaid.org. This will not affect your application.